



ASSIST: Advanced Security, Shooting & Incident Safety Training For the Hospitality Industry

ASSIST[®] provides your staff with the skills and confidence needed to deal with violence. It dispels myths and misconceptions about violence and presents simple techniques for surviving a crisis.

ASSIST meets federal requirements for annual counterterrorism training and provides up to 0.7 CEUs

YOU HAVE TWO OPTIONS!

ASSIST Enhanced, shown below, is an intensive six+ hour training course presented in three sessions. It includes InDev's exclusive "Rapid Security Assessment (RSA)"¹ of one facility prior to the training. The information gathered during the assessment is then discussed during the executive sessions.

Or

ASSIST Basic is a great choice for stretching training budgets. This two-session seminar covers basic ASSIST concepts and practices. ASSIST Basic takes about four hours to complete.

MODULE I: Executive Session for Senior Staff and Administration

This pre-training session is for senior level staff and administrators. It focuses on executive level issues that must be addressed to improve hotel security. Topics include:

Crisis and Counterterrorism: Planning, Training, Vigilance, & Deterrence

External Intervention: The fallacies of overreliance on external security resources

Hotel Security: It's not what you've been led to believe; your cameras can be used against you

Creating a Home Turf Advantage: Examining facility vulnerabilities & identifying solutions

MODULE II: ASSIST for Hotel Staff and Employees

Module II is the primary training session for all staff. It covers the realities of violence and introduces skills anyone can employ during a deadly encounter. Attendees participate in confidence building exercises that increase survival skills and reduce apprehension. Program topics include:

Be Prepared; Not Paranoid: Dispelling myths, fear, & anxiety

Verbal Self-defense: Taking verbal command to defuse, de-escalate, & establish authority

Initial Contact and Commitment to Violence: The point of no return & surviving the first encounter

Under Attack: Dealing with deadly weapons & weapons-of-opportunity

Escape, Evasion, and Shelter-in-Place: Protecting yourself before & after the police arrive

Putting a Stop to It: Unarmed response techniques to stop & neutralize an aggressor

MODULE III: Executive Session - Crisis Management and Wrap-up Conference

The final session is restricted to senior staff and executive level personnel. With a focus on active crisis management, damage control, and decision-making, the session reviews issues that must be addressed during, and immediately after, a violent event. Session topics include:

The Resulting Crisis and Aftermath: Event containment, damage control & mitigation, PR issues

Crisis Command and Control: Understanding the ratcheting Chain-of-Command; who controls what

The After Party: Managing post-event issues & dealing with authorities, staff, families, & the media

Wrap-up Conference: A discussion of security vulnerabilities identified during the RSA and gleaned from participant interaction. Recommendations will be presented for follow-up and next steps, which may include the need for a Crisis Response Plan and establishing an Emergency Response Team (ERT).

ASSIST complements existing policies and local law enforcement procedures. We use an interactive training format with practical exercises that build skills and increases confidence.

¹ "Rapid Security Assessment (RSA), a product of InDev Tactical, is a quick walk-thru survey of security vulnerabilities, weaknesses, & problem areas
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